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 - a. Your account shall not be used to harass, threaten or defame any person or entity.
 - b. Your account shall not be used to express political commentary or for the transmission of religious or ethnic slurs against any person or group.

- c. Your account shall not be used to violate the privacy rights of any person or to collect or disclose any personally identifiable information without advance written permission from the subject of your efforts.
- d. Your account shall not be used to commit any illegal act, to aid and abet the commission of any illegal act or to conceal evidence of any illegal act.
- e. Your account shall not be used in a manner that infringes or tarnishes the intellectual property rights of others, including but not limited to the publication, reproduction or dissemination of any proprietary software, audio recordings, video recordings, photographs or other works of original authorship without appropriate written consent from the author or rights holder.
- f. Your account shall not be used to gain unauthorized access to any computer, network, or communications system including any Heatlock device hosting the Heatlock VIP Tools.
- g. Your account shall not be used to attempt to penetrate or disable any security system, to distribute a virus, launch a Denial-of-Service attack or otherwise attempt to interfere with any electronic device or system.
- h. Your account shall not be used to access or interfere with the account of any other user of the Heatlock VIP Tools.
- i. Your account shall not be used to intentionally or negligently mislead anyone about the nature or details of any commercial transaction or otherwise commercially deceive or defraud any person or entity.
- j. Your account shall not be used to send or assist in the sending of bulk unsolicited emails (“spam”) or to violate any law or regulation limiting the distribution of unwanted or unsolicited communications.
- k. Your account shall not be used in a manner that violates the terms of use of any social media site or other public forum.
- l. Your account shall not be used to negligently, recklessly or willfully cause any harm, including reputational harm, to Heatlock or its distributors, suppliers, customers or commercial partners.

If any unacceptable use on your account compels Heatlock, at its sole discretion, to take remedial action related to the violation, you shall be required to pay all costs associated with Heatlock’s investigation, its remedial measures, its attorney fees and any other Heatlock losses foreseeably resulting from the unacceptable use.

Heatlock requests that, if you are aware of any actual or potential unacceptable use of the Heatlock VIP Tools by others, you report the relevant information to Heatlock without delay.

6. Heatlock VIP Tools Service

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- b. Each registration is for a single user only. Heatlock does not permit you to share your username and password with any other person, nor with multiple users on a network.
- c. Responsibility for the security of any passwords issued rests with you. If you know or suspect that someone else knows your password, you should contact Heatlock to change it immediately.
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